

**Illinois Commerce Commission**  
**Pipeline Safety**  
**Pipeline Safety Report**

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| <b>Operator: AMEREN ILLINOIS COMPANY</b>                           | <b>Operator ID#: 32513</b>  |
| <b>Exit Meeting Contact: John Bozarth</b>                          | <b>Total Man Days: 1</b>    |
| <b>Pipeline Safety Representative(s): Valerie Schwing</b>          |                             |
| <b>Company Representative to Receive Report: Michael Fuller</b>    | <b><u>Emailed Date:</u></b> |
| <b>Company Representative's Email Address: mfuller2@ameren.com</b> | 08/08/2014                  |

**Inspection Summary**

| <b>Inspection Type</b> | <b>Location</b> | <b>ICC Analyst</b> | <b>Inspection Unit(s)</b> | <b>Man Day(s)</b> | <b>Inspection Date(s)</b> | <b>Contact(s)</b> |
|------------------------|-----------------|--------------------|---------------------------|-------------------|---------------------------|-------------------|
| Compliance Follow-Up   | Pawnee          | Valerie Schwing    | Alton                     | 1                 | 7/8/2014                  | John Bozarth      |

**Statement of Activities**

On July 8, 2014, Staff conducted a Follow-Up Compliance Audit for Ameren's operator center Alton, at Pawnee, Illinois, to determine compliance with applicable IL Adm. Codes and the Code of Federal Regulations adopted via IL Adm. Part 590. During this inspection Staff discussed with John Bozarth, Michael Fuller, and Dallas Jett the 18 NOPVs involving docket number 13-0554. Staff discussed the terms of the Stipulation that was adopted and ordered by the Illinois Commerce Commission.

Ameren Illinois Company has indeed completed section 10(a) of docket number 13-0554 and paid the \$35,000.00 penalty.

Ameren Illinois will be complete with transition interval of changing the requalification of employees performing leak management activities from the current three-year interval to an annual by January 1, 2015, in accordance to section 10(b) of docket number 13-0554.

Ameren Illinois anticipates completing the hiring process of one additional full-time employee to support the additional operator qualification evaluations by July 19, 2014, in accordance with section 10(c) of docket number 13-0554. If Ameren Illinois is unable to meet this date, John Bozarth will contact Darin Burk. Ameren Illinois has provided Staff with the new employees' work history and experience.

Ameren Illinois has also provided Staff with the posting for the new position and the criteria.

Ameren Illinois will be implementing the annual refresher training to all necessary gas employees on the Operations and Maintenance Plan leak management procedures by classroom style training by January 1, 2015, in accordance with section 10(d) of docket number 13-0554. The refresher training not only will take place at the training centers, but also at the individual operating centers, and primarily will be taught by the new additional full-time employee.

Ameren Illinois has done monthly Quality Assurance reviews for "Leak Case Field Reports" in the Alton operator center from July 1, 2013, through June 30, 2014, in accordance with section 10(e) of docket number 13-0554. Quality Assurance personnel assessed all the leaks reported in the previous month. Staff has reviewed the Gas Quality Assurance Records Audit Reports.

Ameren Illinois has revised the Operations and Maintenance Plan to state that if Ameren Illinois is contacted three times in regard to a specific leak, Ameren Illinois will repair the leak within a reasonable time period in accordance with section 10(f) of docket number 13-0554. However, Staff noted that Ameren Illinois cannot track to see if leak case field reports are customer driven. This means that if three customers call in a leak in the same area but not at the exact same address, those leak calls will not be classified as "multiple leak calls". John Bozarth stated, "The procedure for Multiple Leak Calls does state that when multiple leak calls are received from the public, 3 or more, the Gas Supervisor will determine the actions needed to expedite the repair and ensure that the planned actions are communicated. The monthly report is intended to be supplementary to assist the Supervisor in this process. Currently the report process starts by looking at all of our leak calls for multiple leak calls from a premise and

# Illinois Commerce Commission

## Pipeline Safety

### Pipeline Safety Report

then we compare this data against open leaks in our gas compliance system at or near the vicinity of the premise.” The report only starts by looking at all of the leak calls for multiple leak calls from a premise. The final order states that if Ameren is contacted by a customer (not a premise) with regard to a specific leak, Ameren must repair the leak. If the report is only there to be supplementary to assist the Supervisor, how is the Supervisor determining if there is a specific leak that multiple calls from different premises have reported? Staff will be visiting the different operator centers to determine how the Supervisors are accessing the different leak cases.

#### **INSPECTION FINDINGS**

##### **Compliance Follow-Up**

###### **Issues(s) Found:**

[NO ISSUES FOUND]

###### **Notice Of Amendment(s) Found:**

[NO NOAS FOUND]

###### **Notice Of Violation(s) Found:**

[NO NOPVS FOUND]

#### **PAST INSPECTION FINDINGS**

###### **Issue(s) Corrected:**

[NO ISSUES CORRECTED]

###### **Notice Of Amendment(s) Corrected:**

[NO NOAS CORRECTED]

###### **Notice of Violations(s) Corrected:**

[NO NOPVS CORRECTED]